

# Transcom

Transcom is a **global customer experience specialist** providing customer care, sales, technical support and collections services through our extensive network of contact centers and work-at-home agents. Every day, our 30,000 customer experience specialists at 52 contact centers across 21 countries, handle more than one million interactions with our clients' customers in more than 33 languages.



## APPRECIATION

Get recognised. Earn respect.

Gain opportunities.

Apply now as

# Reporting Analyst

### WHAT WE OFFER

- International company culture based on work-life balance
- Continuous professional development
- Involvement in process improvements
- Informal and approachable management style
- Supportive and friendly team-spirit environment
- Opportunity to be spotted for your career jump
- Competitive salary and benefits

### QUALIFICATIONS

- A university degree, preferably in Statistics, Mathematics, Economics or IT
- Experience and strong interest in understanding and analyzing data
- Advanced proficiency in Excel or other reporting software
- Programming knowledge (advantage)
- Fluency in English

### MAIN RESPONSIBILITIES

- Initial client request analysis and Report creation
- Accurate and timely performance of daily tasks, data accuracy assurance
- Data analysis and consolidation
- Database administration and application support
- Process improvement and optimization

### PERSONAL SKILLS

- To succeed in this position we believe that you are attentive to details
- That you have high analytical skills
- You are able and willing to follow procedures and deadlines
- You are proactive, enthusiastic and well organised

SEND YOUR CV TO  
darbas@transcom.com  
with reference "Reporting Analyst"



Transcom  
Lithuania



www.transcom.com